FORT PAYNE CITY SCHOOLS

205 45TH Street NE •Fort Payne, AL 35967 • Tel: 256.845.0915

Dear Fort Payne City Schools Families,

PowerSchool has notified us that certain personal information may have been accessed as part of an online security breach. On December 28, 2024, PowerSchool identified unauthorized access to some personal information through their customer support portal. The affected information may include: name, contact information, date of birth, and other related data. **At this time, there is no evidence that social security numbers or medical information were involved.**

As a precaution, PowerSchool is providing two years of free identity protection services to those affected. This includes complimentary credit monitoring through Experian IdentityWorks. If you or your child were impacted, you should have received an official email from PowerSchool with instructions on how to enroll in these services from:

- ps-sis-incident@mail.csid.com,
- ps-sis-incident@mail1.csid.com, or
- ps-sis-incident@mail2.csid.com.

The message was sent to the email address listed as a contact on your child's PowerSchool Student Information System account. Please check your spam folder if you did not receive the email. Any emails regarding this incident from an unknown sender or a different email address should be disregarded.

For questions or concerns, please contact PowerSchool's support team at 833-918-9464. For more information on the breach, go to [PowerSchool Cybersecurity Incident](#).

Our students' security is important to us, and we encourage all families to stay informed and take action if needed.

BRIAN L. JETT
SUPERINTENDENT
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Informing Today...Transforming Tomorrow